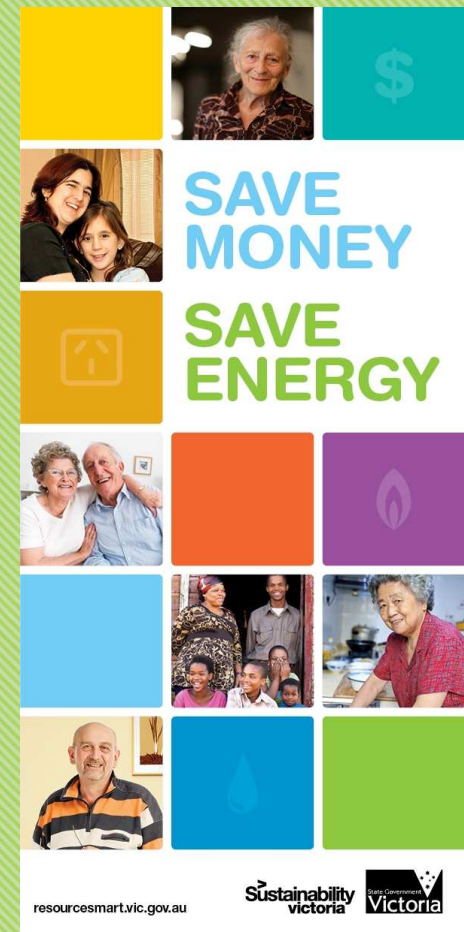


The Energy & Water Task Force

A place-based approach to home assessments and retrofitting

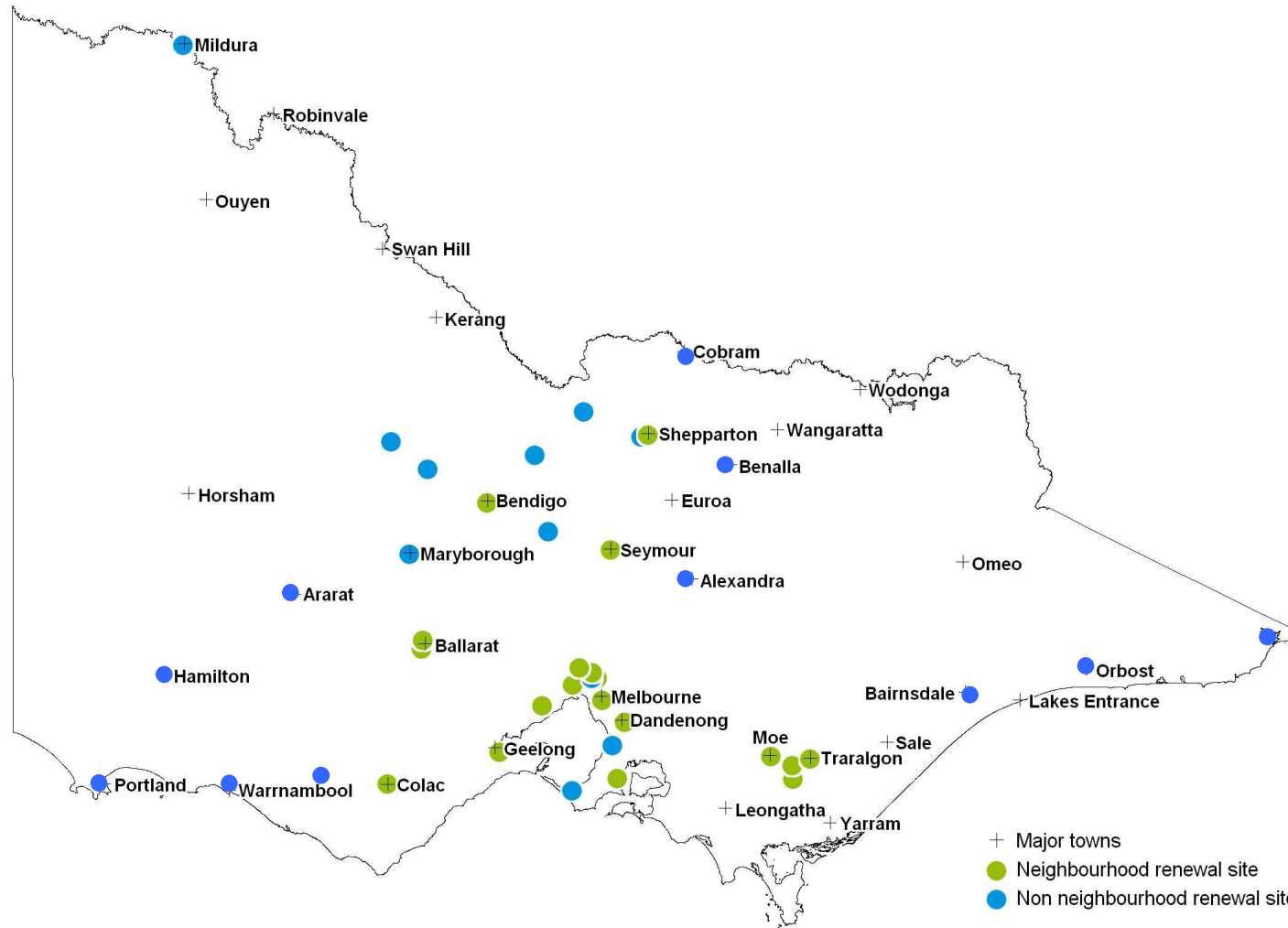


The Energy and Water Task Force

- > Assists concession card households to improve home energy and water efficiency
- > Free assessment, retrofit and advice
- > Targets areas of disadvantage



Past and present project locations



Retrofit activities

- > Draught sealing doors, windows, vents and ceiling fans
- > Compact fluorescent lights
- > Water efficient shower heads and flow restrictors
- > Hot water pipe lagging
- > Internal blinds on uncovered windows in main living areas
- > Window pelmets



Other assistance

- > Remote controlled power board
- > Power meter
- > Compost bin
- > Thermometer
- > Shower timer
- > Printed material



Outcomes

- > 9% average reduction in electricity (181 kWh per household)
- > 16% average reduction in gas (7942 MJ per household)
- > Energy savings >\$150 average per household per annum
- > Improvements in home comfort
- > Reduced need to turn on heaters
- > Energy saving behaviours

Challenges in recruiting households

> *Is it really free? What's the catch?*

- Households are more likely to be engaged through trusted local channels
- Word of mouth referral can be very effective

> *But I've already done all I can!*

- Emphasise the new measures offered, such as draught sealing

> *Who does the work? Can I trust them?*

- Supervisors and retrofitters must complete the accredited Course in Retrofitting Homes for Energy and Water Efficiency (22005VIC)

> *I rent? Can I still get the service?*

- Renters can participate: renters pack for private renters who cannot obtain landlord approval

Other lessons in recruitment

> Whilst most participants are very interested in the environment, it is saving energy and money which motivates

SAVE MONEY
SAVE ENERGY

Save money on bills with the Victorian Government's Energy and Water Task Force. **FREE** service for Pensioner Concession and Health Care card holders.

FREE service may include:



Savings tips and help

Water saving showerheads

Blinds or pelmets for windows

Energy-saving light bulbs

Fixing leaking taps

Draught excluders for doors and windows





The Energy and Water Task Force team will help you with:

- FREE energy and water improvements around your home – owned or rented.
- Tips on how to cut your energy and water bills.

A FREE visit from the Energy and Water Task Force takes up to one hour.

The UnitingCare Cutting Edge team is ready to visit your home today.

Quality assurance and evaluation

Supervisor & householder sign off on work		100%
Post retrofit phone call		100%
Inspection of completed work		5%
Annual household satisfaction survey		>10%

For further information

> Visit www.resourcesmart.vic.gov.au

> Contact

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